

Community Information Updates From Managed Care

This information is being sent to communities throughout Washington to keep you up-to-date on MAA's managed care program. Included are brief summaries of current issues and links to Web sites where you can get detailed information about the topics. Watch for future issues in your e-mail and on our Web page at: <http://maa.dshs.wa.gov/HealthyOptions/>.

Healthy Options/SCHIP Update

No changes in 2005 for Healthy Options and SCHIP Clients - MAA is pleased to announce that all the currently contracted managed care health plans will continue to serve Healthy Options and State Children Health Insurance Program (SCHIP) clients in 2005 the same as in 2004. The benefits for managed care clients also remain unchanged. A quick reference for the covered benefits can be found at:

<http://maa.dshs.wa.gov/HealthyOptions/pdffiles/2003/2003BENEFITMatrix082903.pdf>

2005 Healthy Options and SCHIP Service Areas:

- ⇒ Two counties (Asotin and Wahkiakum) will continue to be fee-for-service (FFS) counties only since there are no health plans participating. This means all DSHS clients receiving medical benefits may go to any provider who accepts MAA's FFS reimbursement for services. The providers must bill MAA directly.
- ⇒ Eight (8) counties will continue to be "voluntary" counties. In these counties, clients eligible for HO or SCHIP can either enroll in the plan(s) that is accepting new clients in that county or choose to stay with MAA's FFS medical program. The eight (8) "voluntary" counties and the available health plans are:

Clallam – Molina and Regence BlueShield

Columbia – Molina only

Garfield – Molina only

Jefferson – CHPW only

Kittitas – Molina only

Klickitat – CHPW and CUP

Thurston – CHPW and Molina

Whitman – Molina only

- ⇒ All other counties not listed above are considered "mandatory" for managed care enrollment. Clients eligible for HO or SCHIP must enroll with a managed care plan participating in their county. Specific information about each health plan, the counties where they participate, and the enrollment process can be found in the new DSHS publication entitled Your Medical Book. To order this book, please go to our Publications website at: <http://maa.dshs.wa.gov/CustomerPublications> and follow the links to the Department of Printing General Store.

Basic Health Plus and Maternity Benefit Program

Basic Health Changes for 2005 – Regence BlueShield will no longer be available as a managed care health plan for Basic Health members. This means clients who enrolled with Regence BlueShield through the Basic Health Plus and Maternity Benefit Programs and will have to choose a new health plan for January 2005 or change to MAA's Healthy Options program. Clients must contact Basic Health at 1-800-660-9840 to choose a different health plan or MAA at 1-800-562-3022 to change to the Healthy Options program. More Information about Basic Health is available at the following website: <http://www.basichealth.hca.wa.gov/>

Other MAA Projects and Updates:

Managed Care Pilot Project for GA-U Clients: A new Mandatory GAU Managed Care Pilot Project in King and Pierce counties only will start December 1, 2004. Clients will receive information in November to call Community Health Plan of WA (CHPW), the contracted health plan, to sign up with a provider. CHPW's number is 1-800-440-1561. Enrolled clients will have "CHPG" in the HMO column on their DSHS Medical ID card. The GAU Client Handbook (DSHS Publication 22-660X) is available from: <http://maa.dshs.wa.gov/CustomerPublications/>. Provider specific information included in Numbered Memo 04-78 is available from MAA's website at: <http://maa.dshs.wa.gov/Download/Newrelease.html>. For more information about the GA-U Managed Care Pilot Project check-out our website at: <http://maa.dshs.wa.gov/gaumc>.

HIPAA Project Status Update:

The web interactive professional claims submission feature available NOW!

Effective **November 1, 2004** Professional claims (**837P Transactions**) can be submitted to the Medical Assistance Administration through the [WAMedWeb](#) application (web portal).

Why WAMedWeb? It's free, it's HIPAA compliant and your claims will be paid in half the time it takes for paper claims.

Not enrolled yet? Medicaid providers who would like to access the *free* [WAMedWeb](#) application can enroll now by contacting ACS EDI Gateway via telephone at (800) 833-2051 or at <https://wamedweb.acs-inc.com/wa/general/home.do>.

There is more!

- ⇒ Any Medicaid provider who enrolls can use the free [WAMedWeb](#) to look up client eligibility, claims status and recent provider warrant summary information. This includes Providers who use a clearinghouse or billing agents to submit their Medicaid claims in addition to any other claim submission process (e.g.: paper, ECS, DDE or WinASAP2003).
- ⇒ Web interactive *Institutional* claims (**837I Transactions**) are targeted for implementation by the end of 2004 and the implementation of web interactive *Dental* claims (**837D Transactions**) are planned for implementation just after the first of the year.

Office Administrators: Access the Manage Users option on the WAMedWeb toolbar to update security and enable your staff to submit the 837P Transactions.

Need assistance using the WAMedWeb? The HIPAA E-Help desk is available to offer assistance with HIPAA questions related to MAA/Medicaid. For E-Help Desk assistance via e-mail contact us at hipaae-help@dshs.wa.gov. To reach the E-help desk via telephone, call 1-800-562-6188 and choose option 4. Additional help and information is available at the following Internet locations:

- MAA HIPAA Home: <http://maa.dshs.wa.gov/dshshipaa/> and at
- ACS EDI Gateway, Inc.: http://www.acs-gcro.com/Medicaid_Accounts/medicaid_accounts.htm (click on WA.)

Join the MAA-HIPAA ListServe at: <http://listserv.wa.gov/archives/maa-hipaa.html>
ListServe is an e-mail list distribution service used by the MAA HIPAA Project to communicate important messages to the provider community.

Regular Reports and Reminders

Healthy Options Enrollment – Monthly enrollment information in managed care by county is available at: <http://maa.dshs.wa.gov/HealthyOptions/HOEnrollmentdata.html>

Healthy Options e-mail address: MAA's managed care program has a separate e-mail address to answer questions or concerns from community providers and health plans. Please send your questions to HealthyOptions@dshs.wa.gov

Billing Instructions - MAA's Billing Instructions are updated and revised using numbered memos as changes occur in the numerous programs and benefits. Check for new Numbered Memos frequently at: <http://maa.dshs.wa.gov/Download/Newrelease.html>. The complete list of billing instructions by program/category can be downloaded from: <http://maa.dshs.wa.gov/Download/PublicationsFees.htm>